



JOB TITLE: SERVICE TECHNICIAN
DEPARTMENT: SERVICE

COMPANY INFORMATION:

Established in 1986, ATS is the leading provider of energy management services, automated control systems, critical airflow solutions and building systems integration. We aim to be the market leader in excellence in Building Technologies by providing preferred and best in class people, engineered solutions, service support and products.

Headquartered in Renton, WA with a local management and ownership team and 14+ offices across the Western and Eastern US, we support complex projects across the country and abroad. Our team of over 200 are dedicated to continuous growth and doing what's right for the customer. We seek out candidates who are curious and eager to learn, possess excellent communication skills and who bring a strong work ethic.

We provide an extensive training program to our new hires and seek out candidates from diverse backgrounds who are interested in joining a committed team. We have tremendous tenure at ATS and our employees find a career and an investment in their long-term success here.

JOB SUMMARY:

Perform preventive maintenance, troubleshooting, and repair of computerized building automation systems. Provide analysis of building control and mechanical system performance in buildings. Ensure documentation is accurate and complete. Perform DDC controls troubleshooting. Act as liaison to customer, and electrical installer.

DUTIES AND RESPONSIBILITIES:

- Preventative Maintenance Tasking (Database Back-ups, Control System Analysis, Network Analysis and Optimization, Central Equipment Controls Performance Testing, Customer Training)
- Execute Service Quoted Projects
- Troubleshoot DDC Control and Mechanical Systems
- Replace Failed Components as necessary
- Consistent Communications (Supervisor, Service Coordinator, Account Managers, and Customer)
- Carry 24 hour pager as scheduled

SKILLS AND ABILITIES:

- Exceptional troubleshooting skills
- Computer hardware and software skills
- Ability to work independently and unsupervised
- Excellent communications and interactive skills

WORK ENVIRONMENT AND PHYSICAL DEMANDS:

This position requires consistent physical work at customer jobsites, spending most of your time on your feet. Project jobsites may present typical construction and outdoor conditions that require the use of personal protective equipment for safety purposes. Lifting and exerting up to 50 pounds of force may be required. Must be comfortable climbing a ladder regularly. Small repetitive motions and use of small tools is included.



POSITION TYPE AND HOURS:

- Full-time, non-exempt
- Typical Monday – Friday working hours with flexibility as needed
- Local travel required with limited out-of-state travel

CREDENTIALS AND EXPERIENCE:

- AA degree in applied technology or equivalent combination of education and experience
- Building Mechanical systems experience
- Computer programming experience
- Troubleshooting experience
- Electrical-06A license
- Knowledge of DDC Control Theory & Applications
- Experience with electronics and basic electrical circuits

ATS is an equal opportunity employer and we are committed to complying with all federal, state, and local laws providing equal employment opportunities. When making hiring and employment decisions, we do not discriminate based on race, color, national origin, ancestry, religion, sex, gender identity, sexual orientation, marital status, pregnancy, age, military service, military or veteran status, physical or mental disability, medical condition as defined under state and federal law, or any other legally protected category. All such discrimination is strictly prohibited.

The above job description may not cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee. Duties, responsibilities and activities may change, or new ones may be assigned at any time with or without notice.
